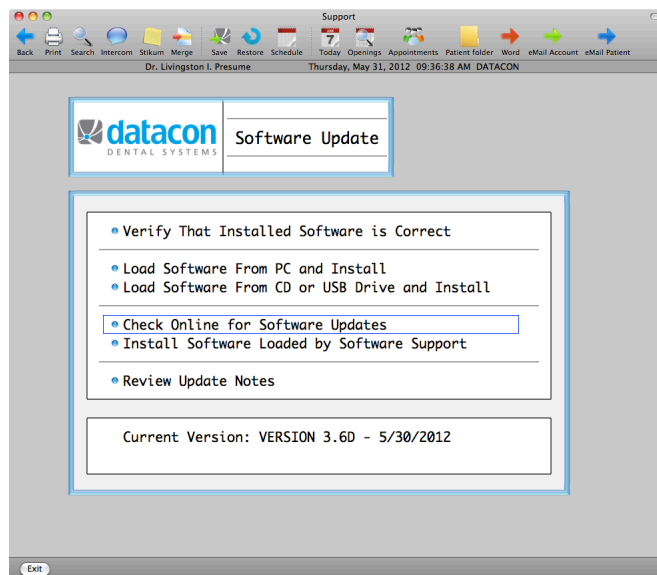


Potpourri

by Buddy Kurz

We have an assortment of little things we would like to talk about this month. **Progress.** We are making great progress getting people updated to the new software and we already have nearly a third of you updated. The new update process is really speeding things up. We are hearing lots of positive feedback about the update and we are continuing to make changes in response to your input. Don't forget to check for updates regularly. **New Feature.** A frequent request has been the option to change the producer on a transaction after it is posted. With the current release you can do that prior to printing the Control Sheets by selecting the transaction and selecting the "Status" item. Other changeable items include tooth or surface, check numbers and reference numbers. Audit controls prevent other changes. **You Get To Choose.** We have mentioned this before but the question keeps coming up. Our software is the only one we are aware of that allows you to use either Mac or PC workstations or any mix of the two and this applies to both the older Alpha Micro servers and the newer Mac servers. Upgrading to a Mac server gets you speed, features we can't offer on the older servers, and a path to the future but neither type of server affects your choice of workstation. Your choice of workstation is dictated by your personal preferences and your choice of clinical tools such as x-ray or other imaging software. We have lots of people using both on the same server and now with Datacon Mobile we also have people accessing their Mac servers with iPads, iPhones, and other mobile devices. **New Remote Access Rules.** The 3.6D software now comes with a setting for each user that allows that person to access the system remotely over the Internet. After 3.6D is installed, someone with privileges to access the user file will need to grant web access to anyone who works from home or looks up information remotely. This privilege is required for either pcLink access or Datacon Mobile. To use Datacon Mobile, a user will also need to update their password. Anyone can choose to use the newer, more secure username and password but this is required for using Datacon Mobile. As always, our capable support team can answer any questions you may have.



Software Update Screen



Use Mac Workstations or MS Windows



Remote Connectivity



Purging/Merging Insurance Carriers

Did you know that you have the ability to remove duplicate insurance carriers? Well... its not actually removing the duplicate insurance carriers, its really merging one carrier with another.

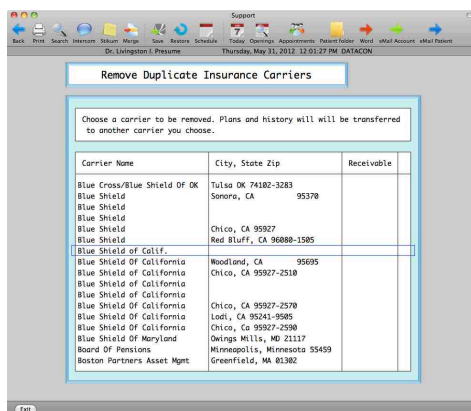
This program allows insurance carriers to be removed by transferring all patients, history, employees and plans to another carrier. This process cannot be un-done so if you accidentally move an insurance carrier in error (i.e.: mistakenly merge Delta Airlines with Delta Dental of California) you would have to post another coverage change to change it back. We urge caution when performing this process. This means if you have 50 Delta Dental of California carriers, you can now merge them into one. Please note the carrier(s) that you wish to "remove" by transferring to another carrier must not have any outstanding receivable balance or insurance forms.

When you select the program Remove Duplicate Insurance Carriers you want to select the carrier you want to move to the one that you want to keep, select "Choose new carrier for plans, patients and history". Its that easy!

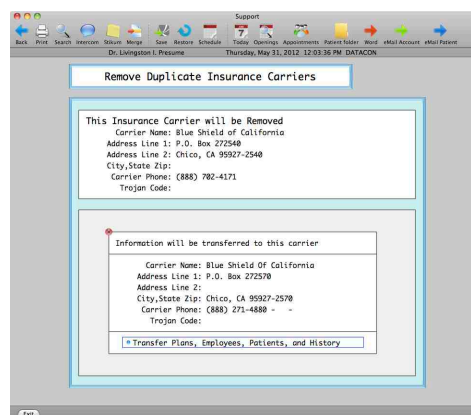
Training Can Benefit All Staff

There is always something new to learn about your Datacon software. Training isn't just for new users anymore. In fact, long time staff may be using methods that aren't as productive or useful as they once were. We have many great new tools and shortcuts for saving you time with your daily tasks and more!

We feel training can help your staff to be more efficient with our software as well as benefiting your office routine.



Access the "Remove Duplicate Insurance Carriers" screen



Review your selection carefully before transferring carrier info to another carrier on file

Since the release of our 3.6D software a month ago our software has some great new features and time saving steps. Included in your monthly system support policy are **45 minutes of free** training each calendar quarter. We train over the Internet and you can choose any topic for us to go over with you. We also offer a variety of standard classes including New User Training, Paperless Training, and Doctors-Only training. These classes usually last between 2 and 3 hours each.

Call us today to schedule your training!

Classes and Events

Classes

New User Training *
Scheduling *
Recall *
Paperless Training
Power User Training *
Doctor's Only Training

* Qualifies for CE Credits

Call today to schedule your training!

Schedule

Wednesday, 7/4
Independence Day
Office Closed

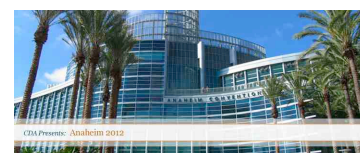
Events

ADA Annual Session
San Francisco
Oct 18 - 21, 2012



San Francisco

American Dental Association
ANNUAL SESSION
OCTOBER 18 - 21, 2012



Are You Attending??
Visit us at Booth #5209